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Croma - Akola - Akola

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Croma - Akola - Akola

Croma Electronics Store in Akola: A Comprehensive Review

At the bustling heart of Akola, Maharashtra, Croma Electronics Store stands as a prominent destination for all your electronic needs. Offering a variety of products and on-site services, Croma aims to provide customers with a quick visit experience while ensuring accessibility for everyone.

Accessibility Features

Croma Akola prides itself on being accessible for all shoppers. The store features a wheelchair-accessible entrance and a wheelchair-accessible car

park, making it convenient for those with mobility challenges. Visitors can enjoy a hassle-free shopping experience, complemented by well-thought-out layouts that enhance accessibility throughout the store.

Payment Options

Customers at Croma Akola can utilize a variety of payment methods, including **credit cards**, **debit cards**, and **NFC mobile payments** for a seamless check-out process. Whether you're doing a quick in-store pick-up or planning to make a larger purchase, the store accommodates various payment preferences to ensure convenience.

Customer Experiences

While many customers express their satisfaction with the broad range of electronic products available, there are mixed reviews regarding the customer service. Some patrons have praised the knowledgeable staff, particularly mentioning individuals like Ganesh and Uddesh, who offer helpful guidance and assistance. For instance, one customer shared their positive experience purchasing a Lenovo laptop, highlighting the staff's ability to explain product features and available offers clearly. However, others have reported dissatisfaction with the after-sales service, expressing frustration over unresolved issues and lackluster support once the sale was completed. One particular review noted the rude behavior of some employees, indicating a need for better staff training and customer interaction.

On-Site Services and Delivery Options

Croma Akola provides a variety of **on-site services**, including product setup and installation. Customers looking to ensure their devices are properly configured can find assistance from the staff, although experiences vary widely. Some reports mention excellent service during installation, while others highlight significant delays and incomplete work. In addition, Croma offers **delivery services**, allowing customers to order online and receive their purchases at home. This option is particularly beneficial for larger items, such as washing machines or refrigerators, making it easier for customers to shop without the hassle of transporting heavy goods.

Conclusion

Croma Electronics Store in Akola aims to create a comprehensive shopping experience with its diverse range of products, accessibility features, and multiple payment options. While many customers leave satisfied with their purchases, the inconsistency in customer service suggests that improvements are needed in staff training and communication. Despite the drawbacks, Croma remains a significant player in Akola's electronics market, making it a recommended stop for anyone in need of electronics.

We are situated in

Shop No 4, Yamuna Arcade, Gorakshan Rd, opposite Kotak Hospital, 444001 Akola, Maharashtra - India (IN)

The phone number of the respective **Electronics store** is <u>+919136981319</u> And if you want to send a WhatsApp, you can do so at <u>+919136981319</u>

We open at the following schedule:

Day Hours
Monday
11?AM-9?PM
Tuesday
11?AM-9?PM
Wednesday
11?AM-9?PM
Thursday
11?AM-9?PM
Friday
11?AM-9?PM
Saturday
11?AM-9?PM
Sunday
11?AM-9?PM

The website is Croma - Akola

If you need to change any element that you feel is not accurate related to this web, please send a message so that we will handle it quickly. In advance thanks.

Images



Croma akola akola



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Croma akola by owner



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Tags

Accessibility, Delivery, Wheelchair-accessible entrance, On-site services, In-store pick-up, Service options, Planning, NFC mobile payments, Credit cards, Debit cards, Quick visit, Payments, Wheelchair-accessible car park

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general store
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